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records about you to that person, and authorizing discussion of your records in the presence of that person.

- (d) You may be shown a copy of a record rather than the original record itself when the record is not maintained at, or cannot be transferred to, a location which is accessible to you. In that event, you will be charged for the copies only if you choose to retain them. If copies are made at your request, the agency will charge you the cost of making the copies, as stated in §10.11 of this part.
- (e) No one shall be allowed to inspect original agency records except under the immediate supervision of the system manager, or the Agency Records Officer, or a person designated by one of those officials.

§ 10.9 Special procedures for medical records.

- (a) If you request medical records about yourself, including psychiatric and psychological records, the records will be made available to you only after the Director of Health and Safety, or that official's designee, determines that release of the records would not be likely to have an adverse effect on you. If they are not made available to you, upon your written request the medical records which are not otherwise exempt from disclosure may be reviewed by a licensed medical practitioner designated by you.
- (b) School records of a psychological nature may be shown to the student who is the subject of the records or to the parent or guardian of the student only if the Director of Health and Safety, or that official's designee, determines that the release would not be likely to have an adverse effect on the individual who is the subject of the records

§ 10.10 How to request review of a system manager's denial of access.

(a) If the system manager denies your request for records, in whole or in part, you may ask the Agency Records Officer to review that decision. The denial is not considered a final agency decision unless it has been reviewed and confirmed in writing by the Agency Records Officer.

- (b) To request review of a system manager's denial, you must:
- (1) Write to the Panama Canal Commission, Agency Records Officer, Unit 2300, APO AA 34011-2300 (or Balboa, Republic of Panama); and
- (2) State in your letter that you are requesting review of the system manager's denial and clearly mark the envelope "Privacy Act Request for Review"; and
- (3) Mail or deliver the request for review within ten working days after you receive the system manager's denial.
- (c) Although it is not required, it may be helpful if you state in your request for review the reasons why you disagree with the decision on your request for access and your reasons for wanting the records.

[44 FR 75312, Dec. 19, 1979, as amended at 59 FR 26123, May 19, 1994]

§10.11 Fees for Privacy Act requests.

- (a) The fees for copies of records made at your request under this section will be the same as the fees provided in §9.11(a) (3), (4), (5), (6), (7); (c); and (e) of this title for copies of materials provided under the Freedom of Information Act.
- (b) If your request for copies of records or portions of records is expected to involve fees of more than \$50, the Commission will not treat your request as having been received until:
- (1) The Commission has sent you a written notification of the estimated fees; and
- (2) You agree in writing to pay at least the estimated fees; and
- (3) You pay part of the estimated fees in advance, if the agency requires such a deposit before it will begin to copy the records you have requested.

§10.12 How to request amendment of your record under the Privacy Act.

After you have reviewed your record, you may ask the Commission to correct or amend any portion of the record that you believe is not accurate, timely, relevant, or complete. To make a request for amendment, you must:

(a) Write to the Panama Canal Commission, Agency Records Officer, Unit 2300, APO AA 34011-2300 (or Balboa, Republic of Panama).

- (b) State in your letter that you are requesting amendment of a record under the Privacy Act, and clearly mark the envelope "Privacy Act Request for Amendment." A request for amendment of a record under 5 U.S.C. 552a which is not properly addressed and is not marked in this way shall not be considered to be received by the Commission until it has actually been received by the Agency Records Officer.
- (c) In your letter, identify the system of records involved, if you can, and identify the particular record or portion of the record you wish to have corrected or amended. If possible, attach a copy of the record in question.
- (d) Explain in your letter why you believe the record or portion of the record is not accurate, timely, relevant, or complete, and provide any evidence available to support your request.
- (e) Include in your letter any other information that may be necessary for proper processing of your request.

[44 FR 75312, Dec. 19, 1979, as amended at 59 FR 26123, May 19, 1994]

§10.13 How your Privacy Act request for amendment will be handled.

- (a) The Agency Records Officer (or that official's designee) will decide whether your request for amendment of a record should be granted. That official (or the designee) will acknowledge receipt of your request within ten working days and will either notify you of the decision or tell you when you can expect to have the decision. If a decision cannot be made within 30 working days of the receipt of your request, the Agency Records Officer (or the designee) will advise you in writing of the circumstances causing the delay.
- (b) If your request for amendment is granted, in whole or in part:
- (1) The Agency Records Officer (or that official's designee) will notify you of this decision;
- (2) The system manager will promptly correct the record; and
- (3) Where an accounting of disclosures has been maintained, the system manager will advise all previous recipients of the record that the correction has been made.

- (c) If your request for amendment is denied, in whole or in part, the Agency Records Officer (or that official's designee) will notify you of this decision and will:
- (1) Tell you why the request is being denied;
- (2) Tell you that you have the right to request further review by appealing the decision; and
 - (3) Tell you how to make an appeal.

§ 10.14 How to appeal a refusal to amend a record under the Privacy Act.

- (a) If the Agency Records Officer (or that official's designee) has denied your request to amend a record, you may request the Executive Secretary to review that decision. This is called "making an appeal."
 - (b) To make an appeal, you must:
- (1) Write to the Panama Canal Commission, Director, Office of Executive Administration, Unit 2300, APO AA 34011-2300 (or Balboa, Republic of Panama); and
- (2) State in your letter that you are appealing a denial of a request for amendment under the Privacy Act, and clearly mark the envelope "Privacy Act Appeal"; and
- (3) Mail or deliver the letter of appeal within ten working days after you receive the initial agency denial.

[44 FR 75312, Dec. 19, 1979, as amended at 46 FR 48659, Oct. 2, 1981; 59 FR 26123, May 19, 1994]

§10.15 How your Privacy Act appeal will be handled.

- (a) The official responsible for deciding whether to grant your appeal is the Director of Executive Administration of the Panama Canal Commission. The Director of Executive Administration will review the refusal to amend your record and will advise you of his decision within 30 working days or receipt of your appeal.
- (b) If the Director of Executive Administration grants your appeal, in whole or in part:
- (1) That official will notify you of the decision:
- (2) The system manager will promptly correct the record; and
- (3) Where an accounting of disclosures has been maintained, the system